

Garford Warranty Terms and Conditions

The warranty does not cover labour costs

Warranty does not cover the cost of adjusting machines or replacing wearing parts

The Products carry a 12-month parts only warranty

Garford Farm Machinery Ltd will replace parts that have failed during the initial 12-month warranty period

Warranty only covers parts which have failed due to reasons of faulty manufacture

In order to settle Warranty matters swiftly we may ask for good quality photographic evidence and/or the prompt return of failed components

All Warranty Claim forms must be completed in full and then returned to the company for consideration. Garford Farm Machinery will, within 30 days, authorise or refuse a claim. Please note this does not affect the promptness of the replacement parts being despatched

Warranty claims should be lodged within 7 days of the repair by completing a Warranty Claim form and returning to warranty@garford.com

Damaged parts should be retained until notified otherwise. The warranty department may need to inspect them

The warranty period commences on the day of delivery from the factory

Deviation from this is entirely at the discretion of Garford Farm Machinery Ltd

Should a spare part or missing part be required these should be ordered from Garford spares parts department as normal parts@garford.com

Contact Details

Warranty Claims: warranty@garford.com
+44 1778 342642 and ask for warranty

Service Enquiries service@garford.com
+44 1778 342642 and ask for service

Spare Parts order & Enquiries: parts@garford.com
+44 1778 342642 and ask for spare parts

