## **Garford Warranty Terms and Conditions**



The warranty does not cover labour costs
Warranty does not cover the cost of adjusting machines or replacing wearing parts

The Products carry a 12-month parts only warranty

Garford Farm Machinery Ltd will replace parts that have failed during the initial 12-month warranty period

Warranty only covers parts which have failed due to reasons of faulty manufacture

In order to settle Warranty matters swiftly we may ask for good quality photographic evidence and/or the prompt return of failed components

All Warranty Claim forms must be completed in full and then returned to the company for consideration. Garford Farm Machinery will, within 30 days, authorise or refuse a claim. Please note this does not affect the promptness of the replacement parts being despatched

Warranty claims should be lodged within <u>7 days</u> of the repair by completing a Warranty Claim form and returning to <u>warranty@garrford.com</u>

Damaged parts should be retained until notified otherwise. The warranty department may need to inspect them

The warranty period commences on the day of delivery from the factory

Deviation from this is entirely at the discretion of Garford Farm Machinery Ltd

Should a spare part or missing part be required these should be ordered from Garford spares parts department as normal <u>parts@garford.com</u>

## **Contact Details**

Warranty Claims:

warranty@garford.com

+44 1778 342642 and ask for warranty

Service Enquiries

service@garford.com

+44 1778 342642 and ask for service

Spare Parts order &

parts@garford.com

Enquiries:

+44 1778 342642 and ask for spare parts

## WARRANTY CLAIM FORM



Claimant		_	Customers clai			
Company	TANKS OF THE STATE	dr outstand	la transcention	Garford Ac	c No	
ervice Engineer				Date		
lwner		V 20 (4):	iv y (i) (i)	Serial No.		
Machine Supplied				Ha/hours		
to provide all the providence of the providence of the	sis ganub ballar w	ente de ar	Baj (Elli) 1	machine w		end bohti
1odel				Failure date	е	
customers claim ef.		Failure date		Re	pair date	-yulke-pasak basas
fachine Notes	<del>Aprilla in Janoja en C</del>	VIII VIII II II	Delivery D Customer Customer	Name:		njete Igaros
etails of problem						
bally Thanks a received by the		ny i Pad to y	er selt god Gnaselb erle	tor trea		g trendovod est nooststvač mass baran
art no Description	zaentičje v zarac v ero	Qty	Nett price	Garford invo		Line total
art no Description  LEASE NOTE: Missing parts are not y	warranty and do not n	Qty	Nett price	Garford invo		
art no Description  LEASE NOTE: Missing parts are not y	warranty and do not n	Qty	Nett price	Garford invo		
art no Description PLEASE NOTE: Missing parts are not y	warranty and do not n	Qty	Nett price	Garford invo		
art no Description LEASE NOTE: Missing parts are not v	warranty and do not n	Qty	Nett price	Garford invo		
art no Description  LEASE NOTE: Missing parts are not y	warranty and do not n	Qty	Nett price	Garford invo		
art no Description  LEASE NOTE: Missing parts are not y	warranty and do not n	Qty	Nett price	Garford invo		
art no Description  LEASE NOTE: Missing parts are not y	warranty and do not n	Qty	Nett price	Garford invo		
art no Description LEASE NOTE: Missing parts are not v	warranty and do not n	Qty	Nett price	Garford invo		
art no Description PLEASE NOTE: Missing parts are not y	warranty and do not n	Qty	Nett price	Garford invo		
art no Description PLEASE NOTE: Missing parts are not v	warranty and do not n	Qty	Nett price	Garford invo		
art no Description LEASE NOTE: Missing parts are not v	warranty and do not n	Qty	Nett price	Garford invo		
Part no Description PLEASE NOTE: Missing parts are not or clearly marked missing parts and sen	warranty and do not n t to parts@garford.co	Qty eed to follo m	Nett price  w the warra	Garford invo		
Description PLEASE NOTE: Missing parts are not volume and sense of the clearly marked missing parts and sense of the clear of t	warranty and do not not not to parts@garford.com  to parts@garford.com  Date	Oty eed to follo m orough. PE6 anty@garfor	Nett price  w the warra	Garford invo		
Part no Description PLEASE NOTE: Missing parts are not or clearly marked missing parts and sen	warranty and do not not not to parts@garford.com  to parts@garford.com  Date	Oty eed to follo m orough. PE6 anty@garfor	Nett price  w the warra	Garford invo		